

## Terms and Conditions

Welcome to Kc Technicians of America (KCTA). By availing our services, you agree to the following terms and conditions:

1. **Services Offered:** KCTA provides vehicle door unlocking services for customers who are locked out of their vehicles.
2. **Service Limitations:** Our technicians will make every reasonable effort to unlock your vehicle without causing damage. However, KCTA cannot guarantee that unlocking services will be successful in every situation.
3. **No Responsibility for Vehicle Damage:** KCTA is not responsible for any damage that may occur to your vehicle during the unlocking process. This includes, but is not limited to, scratches, dents, or any other unintended harm that may result from our services.
4. **Customer Responsibility:** It is the customer's responsibility to provide accurate information about the vehicle, location, and circumstances of the lockout to facilitate our service.
5. **Service Charges:** Fees for KCTA services are based on the service provided and will be communicated to the customer prior to commencement of the service.
6. **Payment Terms:** Payment is due upon completion of the service unless otherwise agreed upon. We accept various forms of payment, including cash and credit/debit cards.
7. **Service Availability:** KCTA strives to provide services promptly upon request; however, service availability may vary depending on technician availability and other factors.
8. **Cancellation Policy:** If you need to cancel a service request, please notify us as soon as possible. Cancellations made after a technician has been dispatched may be subject to a cancellation fee.
9. **Privacy:** KCTA respects customer privacy and will handle personal information in accordance with applicable privacy laws and our privacy policy.
10. **Limitation of Liability:** KCTA's liability is limited to the cost of the service provided. We are not liable for any consequential or indirect damages arising from our services.
11. **Indemnification:** By using our services, you agree to indemnify and hold harmless KCTA, its employees, and agents from any claims, liabilities, damages, expenses, or losses arising out of or related to the use of our services.
12. **Governing Law:** These terms and conditions are governed by the laws of your current state within the United States of America, without regard to its conflict of law principles.
13. **Changes to Terms and Conditions:** KCTA reserves the right to update or modify these terms and conditions at any time. Updated terms will be posted on our website or provided upon request.
14. **Contact Us:** If you have any questions or concerns about these terms and conditions, please contact us at [support@kcluveg.com].

By engaging KCTA's services, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions.

.com/ if you do not agree to take all of the terms and conditions stated on this page.

The following terminology applies to these Terms and Conditions, Privacy Statement and Disclaimer Notice and all Agreements: "Client", "You" and "Your" refers to you, the person log on this website and compliant to the Company's terms and conditions. "The Company", "Ourselves", "We", "Our" and "Us", refers to our Company. "Party", "Parties", or "Us", refers to both the Client and ourselves. All terms refer to the offer, acceptance and consideration of payment

necessary to undertake the process of our assistance to the Client in the most appropriate manner for the express purpose of meeting the Client's needs in respect of provision of the Company's stated services, in accordance with and subject to, prevailing law of Netherlands. Any use of the above terminology or other words in the singular, plural, capitalization and/or he/she or they, are taken as interchangeable and therefore as referring to the same.